Toolstation opened in 2003, with the mandate to provide top quality trade tools at reasonable prices. Since then it has rapidly expanded to become one of the industry’s leading suppliers of tools, building supplies and accessories, with over 11,000 stock items. There are over 130 Toolstation retail outlets across the UK and a mainstream online supply shop, offering free and next day delivery, as well as operations in Europe.

With this intense nationwide expansion plan in place, and on-going modernisation of existing stores, Toolstation needed to ensure that the fire safety and security systems they had were of a superior quality capable of protecting their assets.

Facilities Manager Alistair Woodman highlighted his concerns, “Our biggest concern was finding a company that could keep up with our national expansion plans. We required a flexible company that could install and maintain all the fire safety and security systems for our growing portfolio quickly and efficiently”.

With this in mind Alistair contacted Assured Fire and Security to help assist Toolstation’s development plans. By carrying out full fire and security audits of existing Toolstation sites Assured highlighted the necessary requirements.

Through close consultation with Toolstation it was agreed that access control and intruder alarms with police response remote monitoring would be installed and maintained across the portfolio. As well as this, a fire alarm system and emergency lighting was installed at each location along with fire extinguishers, ensuring all the companies assets, customers and staff are protected against fire and crime to the highest standard.

As well as installing and certifying these systems, Assured agreed on-going maintenance contracts to continue supporting Toolstation’s expansion and give them peace of mind to focus on their business.

Alistair continued, “Assured were one of the few independent companies who could offer us a service on a nationwide level and provide us with fire safety and security system solutions for every one of our branches. Assured have exceptional customer service and have delivered the level of protection we require. I’m highly impressed with the servicing capabilities and level of training and support given to countless members of our staff throughout the Toolstation branch network”.

Manager Director of Assured Simon Stokes concluded, “Our nationwide network of multi-skilled engineers operate on a 24 hour basis. With their specialist training and knowledge helping to provide a high quality solution and very fast assistance when problems do arise underpinned with our personal touch and high regard for customer service that many others cannot satisfy”.

0845 402 3045
www.assured-ltd.co.uk
The installation of security systems allows your business, equipment and employees to be protected against the threat of a theft and criminal damage or unwanted intruders in your organisation.

By investing in remote monitoring you ensure a rapid response to your alarm from the police, security guard company or third party keyholder.

This acts as a preventative insurance policy by making sure there is always someone at hand to protect your business, assets and staff 365/24/7. Give your employees and yourself this peace of mind from as little as 23 pence per day!

Why choose Assured?

✓ Guaranteed around the clock service 365 days a year
✓ A nationwide service that is still local to you
✓ Super-fast response rate: 98% of our call outs are responded to within 2 hours
✓ One-stop-shop service. Our multi-skilled engineers deal with all fire and security problems so they will only need to pay one visit, saving you money on call out fees.
✓ Free online reports and buyers guides
✓ First time fix keeping your systems working at an optimum
✓ Annual health checks of your systems ensuring your systems are always working to full capacity and are always protected

We have a wide range of security alarm systems, products and services that best suits your needs:

- **Assured Response** – with our service suite software the Assured service desk remotely access your system and run checks, reset, service or re-programme the system without paying a visit to site, saving you time, money and hassle

- **Smoke Cloak** – smoke cloak is connected to your intruder alarm system and upon detection of an intruder injects a dense fog in the protected area making it virtually impossible to see, making theft practically impossible

- **Commercial Alarms** – from small offices to large warehouses, we cover all businesses and organisations

- **Wireless Alarms** – wireless radio intruder alarm systems cut the cost and time of labour with minimal disruption to your premises with no wires, no hassle and no mess

- **Domestic Alarms** – from budget systems to high end stately homes Assured provides the protection your home deserves

- **Bespoke Systems** – specialist systems which interface with access control, CCTV and building management systems, we design a system to make your business work smarter

- **Grading Alarm System** – Assured use a grading system that makes it easy for you to decide what level of protection you wish your business to have. At Assured only the higher grades are used as we believe your business deserves the highest protection

Guaranteeing you Peace of Mind
Assured is a Security Systems and Alarm Inspection Board (SSAIB) registered company. The SSAIB is a non-profit organisation that check all security system providers every 6 months to guarantee they are meeting UK and EU standards.